

JEAN B PURVIS COMMUNITY HEALTH CENTER OF BUTLER COUNTY

103 Bonnie Drive, Butler, PA 16002 | p: 724.841.0980 | f: 724.841.0984 | www.butlerhealthclinic.org

DENTAL INFORMATION & LIMITATION OF DENTAL SERVICES

THANK YOU FOR APPLYING FOR SERVICES AT JEAN B. PURVIS COMMUNITY HEALTH CENTER (CHC). TO HELP YOU UNDERSTAND THE DENTAL SERVICES & LIMITATIONS OF DENTAL SERVICES PROVIDED BY CHC, PLEASE REVIEW THE FOLLOWING CAREFULLY

The Community Health Center (CHC) is a Non-Profit, Volunteer-Powered, Community-Funded health clinic offering primary medical care, basic dental care, behavioral health services and health & wellness education. As a Volunteers In Medicine Clinic, there is never a charge for any of the services provided by CHC.

- Our patients are:
- ages 19 - 64 (Veterans - ages 19+)
 - income eligible (proof of income required)
 - provide Photo ID
 - provide most recent tax return
 - keep **ALL** scheduled appointments

CHC Provided Dental Services - Dental Exam, Cleanings, Fillings, Extractions, Full-Mouth Panoramic X-Rays, and Oral Cancer Screening.

CHC DOES NOT provide Partial dentures, Root Canals, Crowns, Periodontal Needs, Braces or Un-Erupted/Impacted Wisdom Teeth Extractions.

→ Dental Emergencies - Emergencies are given priority. Emergencies include PAIN and/or SWELLING. You may be scheduled for a limited exam to assess the problem BEFORE any treatment is scheduled with a dentist.

→ Please be assured that we respect your time and your dental needs.

- It is up to you to make sure that CHC has current, correct contact information.
- CHC may provide you with a list of Dental Resources.
- Any expenses incurred through other providers and/or specialists are your responsibility. It is up to you to make financial arrangements/payments with other providers and/or specialists directly.

→ As we respect your dental needs, in return, we expect your respect & courtesy of our Volunteer Dentists, Staff, Specialists / Community Partners and other Patients.

- You will give at least 48 hours' notice to cancel any appointment(s) at CHC.
Failure to cancel without 48 hours' notice may result in termination of services.
- You will keep all Specialist / Community Partner appointments. If you do not give at least 24 hours' notice to cancel any appointment with a Specialist / Community Partner Referral provided by CHC, you will be denied all future Specialist / Community Partner Referrals.

→ What to expect during your Dental Appointment: Most appointments are scheduled for 1 hour. Our Volunteer Dentists are responsible for determining your dental treatment plan, based on your initial exam and x-rays. The Volunteer Dentist will determine the treatment that will be completed during your appointment at CHC.

- Due to the limitations of the dental services provided at CHC, there are times when we cannot complete all needed dental treatment. You *may* be referred to a Specialist / Community Partner. The Specialist / Community Partner *may* offer free or reduced cost services to CHC patients. If there is a cost, the cost is at your expense. You are responsible for all costs of services provided outside CHC.

- If CHC is unable to refer you to a Specialist / Community Partner, CHC may provide you with a list of Dental Resources.

- If CHC gives you a prescription for an antibiotic prior to your dental treatment, you **MUST** take the prescription according to the directions.

 - *CHC does not write prescriptions for Narcotics, nor do we have any Narcotics on site.

 - *Please do not request Narcotics - Narcotics will not be provided.

→ Patient Responsibility:

- It is YOUR responsibility to notify CHC staff of any health concerns, medications, medication changes, allergies, etc. AND any other health-related information regarding YOUR care.

- It is YOUR responsibility to notify CHC staff of changes to your contact information: name, address, phone number, email, etc.

- It is YOUR responsibility to provide 48 hours' notice to cancel or change any CHC Dental Appointment. 48 hours = 2 business days prior to the scheduled appointment. Note: CHC is unable to fill any appointment cancelled on the same day as the appointment, therefore, a same-day or "day of" cancellation will be considered a NO-SHOW appointment. **Failure to cancel without 48 hours' notice may result in termination of services.**

- It is YOUR responsibility to keep all Specialist / Community Partner appointments. If you do not give at least 24 hours' notice to cancel any appointment with a Specialist / Community Partner Referral provided by CHC, you will be denied all future Specialist / Community Partner Referrals.

→ I understand that I **MUST** give at least 48 hours' notice if I am unable to keep my CHC dental appointment. **Failure to cancel without 48 hours' notice may result in termination of services.**

→ I understand that I am responsible for all information provided in this Dental Information & Limitations.

If you have any questions about this statement of Dental Information & Limitations, please contact our office at 724.841.0980 or info@butlerhealthclinic.org

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