# 2020 ANNUAL REPORT





All people should be treated with dignity and respect

Jean B. Purvis January 28, 1922 – May 31, 2020

# LETTER FROM OUR EXECUTIVE DIRECTOR

I hope this finds you well after a very difficult 2020.

The Jean B. Purvis Community Health Center lost two of its family members. In May, we lost Jean Purvis, the founder of the Center and our mentor, friend and inspiration. She was the anchor for all of us who knew her and loved her. Her dedication to her community could only be matched by her love of volunteers. The Center is anchored by her guiding principles, "All people should be treated with dignity and respect." Jean would often remind us to serve our neighbors.

In the winter, we lost another dear friend of the Center; Bob Heaton, a man who was a true legacy. His 91 years on this earth were filled with hard work, generosity and compassion for his neighbors. Bob was my friend and he taught me many things about non-profit management and leadership. He believed in the Center and in giving back. He wanted the residents of Butler County to have quality healthcare and was very generous to the clinic in making that happen.

As we review all that has happened in 2020, we have to be grateful. The CHC is blessed to have a group of donors who believe in our clinic and our mission. Our donors were very generous which allowed us to remain open throughout the year. We saw patients, provided medications, and we are blessed to have practitioners who made the sacrifice to care for our patients. During every step of the journey throughout 2020, our donors remained loyal and supportive. Regardless of the size of the donation, each donor made a difference in patients' lives by enabling us to remain open and to be of service throughout the year.

As we move ahead in 2021, the staff and volunteers send you a heartfelt thanks for your generosity and consistent commitment to the mission of caring for our neighbors.

Kimberly Reamer Executive Director

### COMMUNITY HEALTH CENTER EXECUTIVE COMMITTEE



David Konesni President



Jim Cunningham Vice President / Director of Development



Ernie Francestine Treasurer



Natalie McKay Nursing Administrator



Sue Switzer, RN Secretary



Larry Hibbs Pharmacist



Kimberly Reamer Executive Director

**Our Cover...** Mary Williams is a local artist who specializes in creating realistic pencil portraits from photographs. Although her favorite medium is black and white graphite, she also works in color and has done many portraits of people and animals. Additionally, she illustrated a children's book, entitled "I am Beannie" (blurb.com.). The most rewarding aspect of her work comes from creating a sentimental, one-of-a-kind piece that brings joy to others.

CHC originally contracted with Ms. Williams to create this portrait of Jean. Mary was so inspired by Jean's work that she donated this beautiful portrait to the clinic. We are incredibly grateful for this gift! To see more of her amazing art, contact her or visit her Facebook page: Mary Williams Art | 412-629-4788 | facebook.com/marywilliamsart | Williamsm0923@gmail.comt

# **OUR MISSION & VISION**

To serve as a vital link in the local healthcare network by providing skilled and compassionate medical, dental and behavioral health care at no charge, as we partner with other community resources to facilitate healing and hope for those who seek our help.



To be an ethical organization, consistently honest in communication and reliable in actions.



To strive for excellence, giving our very best effort in clinical and all supporting functional areas.



To facilitate hope and healing; to listen and utilize available community resources to help patients achieve optimal functioning.



To respect our patients, staff and volunteers; to be nonjudgmental, supportive and compassionate.



To be the solution, we are bridging the gaps in healthcare.

# SUSAN'S STORY

Susan is in her late 50's and is married to a disabled Veteran. She works part time. Susan was struggling with some anxiety when she came to the Center. We had been encouraging Susan to have a mammogram since she became our patient. Then, she found a lump. We worked with Adagio to arrange a diagnostic mammogram. Unfortunately, after additional testing, it was found that Susan had breast cancer. We helped Susan to complete a patient financial assistance application for Butler Health System and apply for Medical Assistance.

In the midst of this, her husband was in a car accident. He suffered whip lash, his motorized scooter was damaged and they received a notice of cancellation of their homeowner's insurance with a list of needed repairs. We worked with the Center for Community Resources, the United Way, the Redevelopment Authority, Helping Butler County and other community resources to provide the help that they needed.

Susan had her surgery late this summer. She is back to work and taking care of her family.

Often the system is scary and it can be overwhelming even to the professionals. The Community Health Center helps those who have limited or no health insurance, many of whom are struggling to work and live.

# LETTER FROM OUR DIRECTOR OF OPERATIONS

While this past year was one of challenge, and sometimes filled with loss that we could not reconcile, it has also been one of opportunity. We had to tell our Volunteers that they could not come to the Center to work. We knew that this was the right thing to do, but it was met with sadness – our family would be separated. We learned two things: 1) Our staff is resilient and committed, willing to wear many hats to serve our patients; and 2) Our Volunteers love to serve. Although our Volunteers could not be physically present, they often sent notes or called with sentiments of encouragement and love. This was the fuel that we needed to keep going!

In the beginning of 2020, no one knew what was unraveling. For many of us, we had never experienced a pandemic let alone truly understood what that meant. Our patients and the uninsured community were scared. We found that the only way to get tested was to have a referral from a PCP – for the uninsured, this is next to impossible. We filled this gap!

Dental was shut down for almost 3 months by the state. This was heartbreaking to our team, as we received call after call from people in pain...people that needed help with no available solutions. When we were able to reopen, the team, our staff and volunteer dentists pulled together to provide care to our patients.

We went virtual in Medical, Behavioral Health and Health & Wellness education. This was a learning experience for all of us. Through Volunteers in Medicine (VIM), we were given the opportunity to use the platform DOXY.ME at no charge. This allowed us to safely and securely continue patient visits, serving their needs and monitoring their health. Each day brought new challenges and rules. Without complaint, our team did what needed to be done to serve our patients. Together, we served over 1,200 patients.

We're looking forward to 2021 and beyond, but we can't ignore what we learned in 2020. In the wake of this roller coaster, our team persevered! It is our passion! We are committed to service – creating strength and stability in the lives of our patients, their families, their work places and our community.

Linda Thoma Director of Operations



Dr. Michele Mikolajczak Medical Director



Tina Donofrio Dental Manager

## **COMMUNITY HEALTH CENTER STAFF**



Linda Thoma Director of Operations



Lauren Dowling Dental Hygienist



Chris Cassioli Director of Clinical Services



Julie Fitzpatrick Office Manager



Linda Reichart Director of Health & Wellness



Terri Edgar Administrative Assistant

# WHO WE SERVE

The Jean B. Purvis Community Health Center provides FREE primary medical care, basic dental care, behavioral health services and health & wellness education. Our patients are individuals aged 19 – 64 who are uninsured or underinsured.

Top 5 diagnoses

- Hypertension
- Depression
- Diabetes
- High Cholesterol
- Anxiety





67% WERE LOW-INCOME, EARNING LESS THAN 150% OF THE FEDERAL POVERTY LEVEL example: family of four living on less than \$39,300/year



"The approach that this clinic takes to caring for its patients is so all-encompassing, that going "above and beyond" doesn't even begin to accurately describe it. From the practitioners and educators, to the volunteers and clerical staff, everyone here owns the mission of helping those in need in any way they can."

Nathaniel, Duquesne University Pharmacy Intern

# RACHAEL'S STORY

Rachael Wittmer, a Penn State University student, completed an internship at the Community Health Center. Rachael organized a fundraiser on behalf of the Center. Here is her story:

In 2018, I ran the Pittsburgh Marathon, hoping to achieve my dream of qualifying for the Boston Marathon. I missed the cut-off by 90 seconds that year.

In 2019, I ran the Pittsburgh marathon to re-qualify for the Boston Marathon and made the cut to run Boston in 2020!

Due to COVID-19, the Boston Marathon 2020 wasn't held on April 20, 2020. As someone who studies immunology and infectious diseases, I have come to realize that there's more to COVID-19 than just the symptoms and mortality rate. COVID-19 has incited fear and uncertainty for people across the globe, not just for the demographics that are most affected medically. The economic repercussions will impact those who are paid hourly and those without the benefit of sick leave.

So, I've decided to make my own "Not-Boston Marathon" and I ran 26.2 miles on April 20, 2020. I wanted this to mean something more than just a race.

I ran to raise money for the Jean B. Purvis Community Health Center which is a free medical clinic that provides services for people who fall below the poverty line/are uninsured or underinsured in my hometown. This clinic is almost fully operated on a volunteer basis along with community donations. With many people unable to work due to COVID-19, individuals who rely on this clinic may feel the strain more than most.

I can't change the course of a global pandemic, but I can control my reaction to it. In times like this, the silver lining is important.

If you're still reading this, thank you. Any donations or words of encouragement to the CHC are appreciated.

Rachael raised over \$3,600 to support the Community Health Center with her marathon. Rachael will graduate this year with a degree in Immunology and Infectious Diseases. We appreciate Rachael's spirit and commitment to our community. The Center is grateful for Rachael's support and we wish her well in her future endeavors.

# JACK'S STORY

Jack is 59 years old. He called the Center while in a parking lot, crying and thinking about ending his life. Jack had lost his job, lost his health insurance, had no family and was living in his car. Jack had been without his mental health medications for over 6 months. We worked with our local crisis team to get Jack into interim housing for up to 30 days. During this time, we got Jack back on his mental health medications, helped him to apply for Medical Assistance and to find a job. It was not long before Jack was feeling better.

We connected Jack to local agencies for help with clothing, personal hygiene items and even gas for his car. Since there is no free parking in Butler, we worked with a local funeral home so Jack could park his car in their lot while he stayed at the shelter. We found that Jack's driver's license was expired and his birth certificate was destroyed years ago in a fire. We worked with the Center for Community Resources to get Jack his needed identification. As Jack became more stable, we connected him with Catholic Charities to apply for rental assistance. Jack is now working, has his own apartment, has Medical Assistance and has transitioned to a paid medical provider. Today, Jack is thriving in our community.

## LETTER FROM OUR DIRECTOR OF DEVELOPMENT

The past year has been a challenging year for all of us due to the Covid-19 Pandemic. Who would have ever suspected that the world would experience such a catastrophe? The pandemic has had a major impact on the fund raising activities of nonprofits all across the United States. The Jean B. Purvis Community Health Center was no exception.

Thankfully, Butler's philanthropic community answered the call when we reached out for support. We were able to keep our doors open and continue to serve those in need as a result of the community's generosity. All of our donors are listed in this report.

I would like to express my sincere appreciation to all who have provided so much generous support to the Community Health Center through these difficult times and ask that you continue your support. You can use the return envelope enclosed with this report if you would like to make a gift at this time. You can also make a gift by going to our website at www.butlerhealthclinic.org. Thank you for your continued support!

> Jim Cunningham Director of Development

# FINANCIALS

### 2020 Revenue



A special thank you for the generosity of so many community partners such as:

Alliance for Nonprofit Resources Butler Health System Butler Ambulance Service Center for Community Resources Concordia Lutheran Services Focus Physical Therapy Inc Michaele Anne Crawford, DPM Steven F. Hinterberger, OD Jeffrey R. Hitchan, DMD Life Butler County Pivot Physical Therapy Quad County Oral & Maxillofacial Surgery Wigton Eye Care UPMC

It is with your help that we are better able to serve our patients. Thank you!

## CORNERSTONE COMMUNITY AWARD FRIDAY, JUNE 25, 2021

Our 4th Annual Jean B. Purvis Cornerstone Community Award honoring Mr. Michael Robb.

Mike Robb of Cabot has been selected as the 2021 recipient of the Jean B. Purvis Community Cornerstone Award. The Community Health Center is proud to honor Mike Robb for his service to our community.

The award will be presented at a dinner at Butler Country Club on Friday June 25, 2021.

The Community Cornerstone Award was established by the Jean B. Purvis Community Health Center to annually honor an individual who has made a significant contribution to the well-being of the Butler County community through their time, actions, talents and dedication.

Mike strives to make a positive difference in everyday lives by connecting people to a network of supports and services essential for actively learning, working, and living in the community.

Please join us for this celebration of Mike's service and compassion June 25, 2021 @ 6:00 pm

> at the Butler Country Club 6:00 pm hors d'oeuvres 7:00 pm dinner Entertainment provided by Mickey Zangus Trio \$125 per person

For more information, contact Jim Cunningham at 724-841-0980 x 101 Tickets are available at www.butlerhealthclinic.org



Michael P. Robb, MA Center for Community Resources, CEO Executive Director for Alliance for Nonprofit Resources, Nonprofit Development Corporation, and Community Partnership

## SIGNATURE SENSATIONS SATURDAY, NOVEMBER 6, 202

SATURDAY, NOVEMBER 6, 2021 Support the Center as you enjoy a relaxing evening of sensational specialty dishes prepared by Butler County's finest chefs and WQED television personality, Chris Fennimore, of WQED Cooks.





This will be the 9th year WQED's Chris Fennimore comes to Butler Country Club to cook with noted Butler County area chefs...and then serve the meal to those in attendance. The evening includes six courses with wine pairings, specialty vendors, basket raffles, live auction and more!



For more information, contact Jim Cunningham at 724-841-0980 x 101 or jcunninghamebutlerhealthclinic.org Tickets will be available at www.butlerhealthclinic.org on September 1

Jean B. Purvis Community Health Center

### JEAN B. PURVIS THANK YOU FOR YOUR EXAMPLE, YOUR LEADERSHIP AND YOUR SERVICE TO OUR COMMUNITY!



Jean Purvis

Jean Purvis dedicated her life to helping those less fortunate. In 2005, Jean was inspired by the Volunteers in Medicine model of providing free medical care for adults without health insurance or access to health care. She urged Butler Community leaders to establish the Community Health Clinic of Butler County, which opened in 2008. In 2018, the clinic celebrated 10 years of service, renaming the clinic, the Jean B. Purvis Community Health Center to honor its founder.

Jean received many awards for her community service, including, most recently, the Senator John Heinz Award, from the United Way's Tocqueville Society, and the Women's Leadership Council Award, from the United Way of Southwestern PA.

In November 2019, Michaelya Reamer (Kim's daughter) had the privilege of interviewing Jean for a school project. She titled the piece, "The Humble Influencer". While Michaelya learned quite a bit about Jean's history, the prominent themes throughout the article were humility and respect. Throughout Jean's life, she was a leader; although she didn't like the spotlight or need a title, she led. Jean found herself in many roles in life and understood that if you treat all people with dignity and respect, much can be accomplished together.

On May 31, 2020, Jean Purvis passed away. Jean instilled these values in life and in the clinic that she created: "Healing begins when patients are treated with dignity and respect". As we move forward, we can each honor Jean by caring for each other, no matter our differences, treating all with dignity and respect. Jean was loved and is missed by all who knew her.

### The following people and organizations made contributions In Honor/In Memory of Jean to the Community Health Center in 2020:

#### In Honor of Jean Purvis

Dennis and Ann Baglier Jim and Jeanette Cunningham Susan Elliott Ernie and Michele Francestine Elizabeth Greenough Steve and Dalene Gustkey John and Joni Kepple Dave and Lisa Konesni Frank and Carol Miller Mark Mann and Ruth Purcell John and Denise Stilley Thompson Miller Funeral Home

### In Memory of Jean Purvis

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Kimberly Reamer, Jean Purvis, Dr. Nicholas Neupauer, Larry Berg

Jean Purvis & The Honorable Marilyn Horan

Jean Purvis & Jim Cunningham David Konesni, Jean Purvis & Linda Thoma

#### Chairman's Circle (\$50,000 or more)

A. J. and Sigismunda Palumbo Charitable Trust Anonymous Armstrong Butler Health System UPMC

### Cornerstone Circle (\$25,000 - \$49,999)

Concordia Lutheran Ministries Glenn R. Logan and Rhea Jean McCandless Logan Family Trust Jean B. Purvis United Way of Southwestern PA

#### Diamond (\$10,000 - \$24,999)

County of Butler Cares Act NonProfit Grant Program Delta Dental Forsythe Foundation, c/o PNC Charitable Trust Roger and Brenda Gibson Family Foundation Highmark Foundation J. Robert and Alberta C. Rodgers Memorial Charitable Trust Opportunity Fund Dr. Joseph and Sandy Purvis XTO Energy, Inc.

#### Platinum (\$5,000 - \$9,999)

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#### Silver (\$500.00 -\$999)

Anonymous Roger and Faith Arner Arthur Aronson Rev. John Ayoob Balouris Eye Center Jack and Amy Beiler Florence Bronder Butler AM Rotary Ilene Cottington Gregory Crownover Jim and Jeanette Cunningham Dr. Hazem El-Khatib Eileen Fagan Faith United Presbyterian Church Dr. Stephen and Susan Sargent Nathan Sarnese Carolyn Street Nicolas and Amanda Supik Peggy Weckerly Louise Yates Richard and Nancy Yoder

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PARTNERS FOR A HEALTHIER COMMUNITY The "Partners for a Healthier Community" is an informal association of people, organizations, foundations and corporations who provide leadership through their financial support. These gifts are used to help provide ongoing operational and program funding for the Community Health Center.

### Gold

(\$1,000 - \$4,999) Anonymous Anthony Meledandri Memorial Fund Fred Bennitt James and Alison Bischoff Butler County Bar Association Foundation Butler County Community College Education Foundation Butler County Tourism & Convention Bureau Butler Elks Lodge #170 Dr. Mark and Marcie Carlsson Center for Community Resources Dr. William and Margaret DiCuccio Dillon, McCandless, King, Coulter & Graham IIP Merab Drennen Ellen O'Brien Gaiser Center Farmers National Bank **Kimberly Fleming** Ernie and Michele Francestine

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In Honor of Jean Frailey Merab Drennen Carolyn Street

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In Honor of Rachael Wittmer's Marathon

Anonymous Ann Whitmer Baglier Matt Balogh David and Susan Beyerle Will Cather Cindy Cummings Jacquelynn Cummings Kenneth Elliott Sean Farahani

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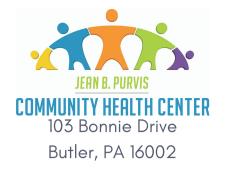
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In Memory of Barbara Wigton Jean Purvis

In Memory of William and Violet Yuhas

Joyce Yuhas

We can't do it without YOU please consider sending a gift in the enclosed envelope to support our work.



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# Jean B. Purvis Community Health Center

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For more information or to make a gift to the Center contact:

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The Community Health Center is a 501(c)3 charitable organization.